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Computer Setup

Set Trusted Sites Custom Level

Setting the trusted sites custom level enables security settings so that the AdvancedMD software can be installed at your workstation.

1. Launch Internet Explorer 32-bit (latest 2 versions are compliant)
2. Go to **www.onpointmedicalsolutions.com**
3. From the **Tools** menu, select **Internet Options**.
4. Select the **Security** tab.
5. Click **Trusted sites**.
6. Click the **Sites** button.
7. Type **https://*.advancedmd.com** and click **Add**.
8. Uncheck the box, "Requires server verification (https)."
9. Type **http://*.advancedmd.com** and click **Add**.
10. Type **http://*.onpointmedicalsolutions.com** and click **Add**.
11. Click **OK**.
12. Click the **Custom Level** button.
13. Reset custom settings.
 - a. Reset to **LOW**
 - b. Click **Reset**
14. Click **OK**.
15. Click **OK**.

Allow Pop ups

This system uses pop up screens. Pop up blocker needs to be set up to allow pop ups from the AdvancedMD system. In addition to these Internet Explorer settings any third party toolbars such as Yahoo, Google, Bing etc. must also be removed or the pop-up blockers disabled.

1. From the **Tools** menu, point to **Pop-up Blocker**, and then select **Pop-up Blocker Settings**. Pop-up blocker setting may also be in the **Privacy tab**.
2. Type ***.advancedmd.com** and click **Add**.
3. In the **Blocking Level** box select **Low**.
4. Click **Close**
5. Close all instances of Internet Explorer - This is necessary for settings to take effect.

Add Onpoint - Log In Shortcut ICON on Desktop

1. Launch Internet Explorer 32-bit (latest 2 versions are compliant)
2. Go to **www.Onpointmedicalsolutions.com**
3. Go to **CLIENT LOGIN**
4. Go to Favorites
 - a. Click **Add to Favorites**
 - b. Rename favorite to **Onpoint - Log In**
 - c. Click **Add**
5. Open Favorites
 - a. Right Click on Onpoint - Log In, select **copy**
 - b. Right click on your desktop, select **paste shortcut**

Log in for the first time

1. Launch **Onpoint - Log In** shortcut
2. **Enter username, password and office key** - This information is provided to you by your Onpoint Trainer or representative and is necessary to complete the install process.
3. Click **Onpoint PM** - Here you will be launched in to the Onpoint / AdvancedMD software.
4. Click **Utilities**
5. Select **ActiveX controls**
6. Select **Test and Install controls**
7. Your results should indicate **success**. If not contact your Onpoint Trainer or representative.